

**PCN (GB&I)**

**CHAPLAINCY / SPIRITUAL CARE CASE STUDY FORM:**

**INDIVIDUAL ENCOUNTER**

|  |  |
| --- | --- |
| **1 BACKGROUND INFORMATION: (as relevant)** | |
| Type of institution (e.g. paediatric hospital): | Chaplaincy team member name: |
| Faith/spiritual/philosophical perspective: | Role in team: |
| **Patient and Family Details:** | |
| Patient or Family Pseudonym (s): | Role: patient / family / staff |
| Gender: | Age: |
| Date(s) (Month and Year): | Recorded faith: |
| Anyone else present/engaged with? | Nature of illness: |

|  |
| --- |
| **2 HISTORY OF RELATIONSHIP:** |
| a) How was the person referred to you/how do you know them? |
|  |
| b) Have you had any interaction with the others involved, patient family / staff? If so, what? |
|  |
| c) Are there factors affecting the encounter(s)? *e.g. learning or physical disabilities, language difficulties, mental health issues, previous experiences in hospital* |
|  |

|  |
| --- |
| **3 OVERVIEW OF THE ENCOUNTER** (repeat and number any further encounters):  Tell the story of the encounter including the initial approach and ending *(consider observations eg body language, level of energy and interest, good and or safe practice, any feedback received from patient, family, ward staff).* |
| 1. What were the presenting religious, spiritual and or pastoral needs or issues that you identified? |
|  |
| 1. What approach/tool/cues did you use in this assessment? How did you know what the issues or needs were? |
|  |
| 1. What interventions/activities did you use as a consequence of your assessment? |
|  |
| 1. Why did you choose these? What did you desire / expect to achieve? |
|  |
| 1. What were and how did you measure the effectiveness, benefits, satisfaction, and added value of the encounter? |
|  |
| 1. Any direct quotes from the encounter which are memorable or important to record: |
|  |
| 1. Suggestions for future interventions / care plan. |
|  |
| 1. What (if anything) did you write in the patient’s notes? |
|  |
| 1. *For further encounters include any additional assessment issues at the beginning of your description of the encounter.* |
|  |

|  |
| --- |
| **4 DISCUSSION AND INTERPRETATION OF ENCOUNTER(S):**  *Including any theoretical or where appropriate theological insights e.g. human development, spiritual care literature, research, chaplaincy standards, ethical issues etc* |
| Explain, critique and justify any of your assessments and interventions |
|  |
| How might the encounter, assessment and or intervention engage with their wider medical needs? |
|  |
| Personal reflections on the encounter(s)  *Include learning from the encounter and any issues which impact your approach to the patient from your background and training (reflexivity) and anything you would do differently next time…* |
|  |
| Were any wider issues raised?  *Eg general insights, need for resources, training, policy development or amendment, revision of usual practice, something to discuss in supervision…* |
|  |
| Anything else not covered above |
|  |

**Please send the completed case studies and a consent form via NHSmail to Rev Paul Nash:** [**p.nash@nhs.net**](mailto:p.nash@nhs.net)**.**