

**PCN (GB&I)**

**CHAPLAINCY / SPIRITUAL CARE CASE STUDY FORM:**

**INDIVIDUAL ENCOUNTER**

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| **1 BACKGROUND INFORMATION: (as relevant)** |
| Type of institution (e.g. paediatric hospital): | Chaplaincy team member name:   |
| Faith/spiritual/philosophical perspective: | Role in team: |
| **Patient and Family Details:**  |
| Patient or Family Pseudonym (s): | Role: patient / family / staff  |
| Gender: | Age: |
| Date(s) (Month and Year):   | Recorded faith:  |
| Anyone else present/engaged with? | Nature of illness:  |

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| **2 HISTORY OF RELATIONSHIP:** |
| a) How was the person referred to you/how do you know them?  |
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| b) Have you had any interaction with the others involved, patient family / staff? If so, what?  |
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| c) Are there factors affecting the encounter(s)? *e.g. learning or physical disabilities, language difficulties, mental health issues, previous experiences in hospital* |
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| **3 OVERVIEW OF THE ENCOUNTER** (repeat and number any further encounters):Tell the story of the encounter including the initial approach and ending *(consider observations eg body language, level of energy and interest, good and or safe practice, any feedback received from patient, family, ward staff).*  |
| 1. What were the presenting religious, spiritual and or pastoral needs or issues that you identified?
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| 1. What approach/tool/cues did you use in this assessment? How did you know what the issues or needs were?
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| 1. What interventions/activities did you use as a consequence of your assessment?
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| 1. Why did you choose these? What did you desire / expect to achieve?
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| 1. What were and how did you measure the effectiveness, benefits, satisfaction, and added value of the encounter?
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| 1. Any direct quotes from the encounter which are memorable or important to record:
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| 1. Suggestions for future interventions / care plan.
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| 1. What (if anything) did you write in the patient’s notes?
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| 1. *For further encounters include any additional assessment issues at the beginning of your description of the encounter.*
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| **4 DISCUSSION AND INTERPRETATION OF ENCOUNTER(S):***Including any theoretical or where appropriate theological insights e.g. human development, spiritual care literature, research, chaplaincy standards, ethical issues etc* |
| Explain, critique and justify any of your assessments and interventions  |
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| How might the encounter, assessment and or intervention engage with their wider medical needs? |
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| Personal reflections on the encounter(s)*Include learning from the encounter and any issues which impact your approach to the patient from your background and training (reflexivity) and anything you would do differently next time…* |
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| Were any wider issues raised?*Eg general insights, need for resources, training, policy development or amendment, revision of usual practice, something to discuss in supervision…* |
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| Anything else not covered above |
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**Please send the completed case studies and a consent form via NHSmail to Rev Paul Nash:** **p.nash@nhs.net****.**